

Terms and Conditions for Babylon Villa, Lapta, Northern Cyprus

Please ensure you read and fully understand the booking terms and conditions. If anything is unclear, please contact us so we can explain in further detail to avoid any misunderstandings.

Financial

A contract between you and the owner will come into existence when payment is received, and a booking confirmation is issued showing the confirmed holiday dates. The contract binds you & all the members of your party. It is your responsibility to ensure that all members of your party accept the terms of the contract set out in these terms & conditions of booking. Failure to disclose all relevant information or comply with these terms may lead to termination of the contract & loss of the booking.

A non-refundable 25% deposit of the holiday cost is payable at the time of booking. Bookings made less than 60 days before your arrival date must be paid in full, plus the £400 refundable security/damage deposit.

The balance must be paid no later than ten weeks before the commencement of your holiday. If the balance is not received by the due date, then your holiday will be treated as a cancellation, and the client will remain liable to pay the balance of the rent.

All cancellations must be notified in writing. If you cancel your holiday more than 60 days before it is due to start, then your deposit will be forfeited. If you cancel less than 60 days before the holiday, then the full balance remains due and is not refundable.

We strongly advise that you take out comprehensive travel insurance to cover cancellations. If you choose not to, then you accept responsibility for any loss that you may incur due to your cancellation.

Your booking will not be cancelled by the owner except in exceptional circumstances beyond our control. Notification will be given of the cancellation as soon as possible and we will promptly refund all payments made for your holiday. Our liability for cancellation will be limited to payments made to us.

There is £50 worth of electricity included with the booking per week – this is generally more than enough for a week but will not cover the air conditioning units being left on 24 hours a day. To help save the environment and your purse please turn off the units when you are not in the room where the unit is on.

Damage deposit and breakages

In making a booking you accept responsibility for any theft, breakage or damage caused by you, or any member of your party and agree to indemnify us in full for any loss that we may incur as a result. The security deposit of £400 will be returned within 7 days of the end of your holiday, less the cost of any damage/breakages.

Please treat the facilities & accommodation with due care so that other guests may continue to enjoy them. If you notice something is missing or damaged in your accommodation, please let us know immediately so that we can take the appropriate action. If there has been any damage or breakages during your stay, we would be grateful if you could report them promptly, especially before check-out. The accommodation will be inspected at the end of the holiday & you may be charged for any loss or damage.

General

No parties or events – the maximum number of persons using the accommodation at any time must not exceed 6 persons and only those listed on the booking form can occupy the property. We reserve the right to terminate the booking without notice and without refund in case of a breach of this condition.

Bookings cannot be accepted from persons under eighteen years of age.

The owner reserves the right to refuse a booking without giving any reason.

We or our representatives reserve the right to enter the property at any time to undertake essential maintenance or for inspection purposes.

Tenancies will commence and end at the agreed time. We will always try to be as flexible as possible however we need to be able to manage the accommodation to be thoroughly cleaned and prepared for incoming guests.

Vaping or smoking anywhere inside the premises will result in immediate termination of occupancy and forfeiture of all payments. This must be strictly adhered to and any damage or extra cleaning caused by smoking will be at the expense of you.

Please do not move any furniture from one room to another.

Please lock the doors and close the windows when you leave the property unoccupied.

Please make sure you switch off lights, heating, air conditioning or any electrical appliances when you go out – we're an eco-friendly holiday home.

Candles are not allowed inside the house.

Please refrain from putting any sanitary items or toilet paper down the toilet. All toilet paper or sanitary items must be placed in the bin provided. If you put toilet paper or other items into the toilet this could result in a blockage and the need for a plumber to rectify the situation, which will result in a charge.

Please don't take any towels with you to the beach. The pool towels are only for use in the premises.

The owner reserves the right to make a charge to cover additional cleaning costs if the client leaves the property in an unacceptable condition.

Please note that if any keys issued are not returned at the end of your stay, then the cost of replacement keys or locks will be charged to you.

The client may in no circumstance re-let or sublet the property, even free of charge.

The owner shall not be liable for any temporary defect or malfunction of any equipment, machinery or appliance in the building, grounds or swimming pool.

No compensation will be given for any temporary outage of electricity, gas, water, internet connection or television service.

The owners are not responsible for the loss of any personal belongings or valuables of the guest.

All items within the bungalow must remain in the property and not be taken to another property.

Please use the designated barbecue utensils and clean the barbecue after use.

Swimming pool

- ❖ The swimming pool is available to use all day, but we ask you to refrain from using the pool after midnight and before 7am, out of respect for our neighbours.
- ❖ Please avoid using glass or sharp objects near the pool.
- ❖ Guests must shower before entering the water to rinse off creams and makeup.
- ❖ Guests are responsible for the safety and security of their children at all times. Never leave children without adult supervision.

Please park any hire car on the drive, ensuring cars do not block access to other properties. Parking is limited to 3 vehicles.

Please respect the community and try to keep noise levels to a minimum, especially between midnight and 7am.

Check-out – (please ensure you adhere to the agreed check out time and make sure you empty all rubbish bins (including the ones in the bathrooms). Strip the beds and leave the laundry on the beds and dirty towels in the bath or shower tray. Please ensure you wash up any dirty dishes.

Any problem or complaint which the client may have concerning their holiday must be immediately reported directly to us/our representatives and we will endeavour to put matters right. Any complaints not reported to us/the property manager at the time and only reported after the client has returned from holiday will not be considered by the proprietor.

We reserve the right to terminate a holiday without compensation where the unreasonable behaviour of the persons named on the booking (or their guests) may impair the enjoyment, comfort or health of others.

We reserve the right to make reasonable amendments or additions to these terms and conditions without notice.

This property is privately owned and our home abroad. We expect all guests to enjoy the facilities and treat the property with the same respect that they would with their own house.