



## **TERMS & CONDITIONS**

### **RESERVATION POLICY**

- The HideAway accommodates maximum 6 people (adults & children in total)
- Proceeding with booking here is only a request for reservation. Confirmation and payment details will be emailed to you once the request is received.
- We accept bank transfers and Revolut Payment
- Upon request we can supply baby necessities (crib, high chair, even toys!). Just let us know what you will need in advance.
- Minimum number of nights is 3, however this varies on the time of year.
- You can arrive any day of the week.
- Check-in time is 3pm onwards and check-out time is between 10 – 11 am. If possible we are always happy to accommodate earlier check-in and/or later check-out. Any early check-in/late check-out is always confirmed in writing.

### **PAYMENT DETAILS**

- A 35% deposit is required to secure any booking.
- The remaining 65% to be paid 60 days before arrival.

### **CANCELLATION POLICY**

- The deposit is non-refundable.

*It is strongly advised that you have adequate travel insurance for unexpected events that could affect your holiday.*

- In the event that we need to close the HideAway for whatever reason prior to your arrival we will help you find alternative accommodation of a similar standard and offer you a holiday deferment or a credit note or a full refund.



- If we need to close the HideAway during your stay, we will help you find alternative accommodation and will refund you the pro-rata rate for the period remaining.
- We will not be liable for any other costs whatsoever arising from this action.

### **SWIMMING POOL/HOT TUB**

- No children under the age of 18 are permitted in the Pool/Hot Tub at any time without adult supervision. Use at your own risk.
- The swimming pool is safely isolated from the house; the hot tub is not
- Our pool man looks after the pool twice a week

### **DOG POLICY**

We are a dog friendly property. Please advise prior to arrival if you are bringing your dog and how many (maximum 3)

### **HOT TUB HIRE**

- Hot Tub is available throughout the year at an additional cost of Euro 15/day
- Hot Tub needs to be requested specifically and cost needs to be settled before arrival.

### **LIABILITY**

- Other than for death or personal injury caused by our negligence or misrepresentation, our total liability to you is limited to the value of the Booking and to the fullest extent permitted by law all warranties are excluded and in no circumstances will we be responsible for any indirect or special damages.
- We do not accept liability for any accident or loss from your car while on our premises, or the loss of valuables while left in the house.
- We will not be liable for failure to perform to the extent that the failure is caused by any factor beyond our reasonable control.