

This privacy policy sets out how Ashtree House uses and protects any information that you give us when you use this website.

We may share your data with reputable, secure online invoicing software and payment providers, as required in order to request and process your rental payments. We do not share your data with anyone else unless required by law, or to protect our own interests or legal rights (for example to submit an insurance claim or legal challenge regarding your booking) or in order to fulfil your booking. We will not sell your personal information to advertisers or other third parties.

We may change this policy from time to time by updating this page. You should check this page from time to time to ensure you are happy with any changes.

If you make a booking with us we will collect data necessary to confirm the details of your booking including name and contact information including home address, telephone number and email address, name and age of guests. We request data from you to enable us to contact you, respond to a request from you for information, to enable us to complete a booking as requested by you and, occasionally, send you promotional emails about special offers or other information which we think you may find interesting.

Whilst we take steps to ensure that your information is treated securely from the time we receive it, unfortunately no data transmission over the internet can be 100% guaranteed as secure. As a result, while we strive to protect your personal information after we have received it, we cannot ensure or guarantee the security of information when it is being transmitted.

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

We collect only such Data as is necessary to provide you with the best possible service.

If you contact us we will collect your name and contact details including your postal address, email address and contact telephone number.

If you make a booking with us we will collect Data necessary to confirm the details of your booking including number, name and age of all guests.

We collect statistics about your use of our website via Cookies to enable us to refine our service offering eg by removing pages which are rarely visited and adding further detail to pages which are more frequently visited by users.

We use Google Analytics to log and store generalised and non-personal information about visitors to our website. This allows us to measure, for example, the amount of time that visitors spend on certain web pages in order to discern general visitor patterns. This data is processed in such a way that it does not identify any specific individual and hence ensures visitor privacy and anonymity.