

BOOKING CONDITIONS FOR GOOSEPEN COTTAGE

1. Payment

A non refundable deposit of 25% in the form of a bank transfer will secure your booking. We do also accept cheques, made payable to R & D Goodman to be sent to the address given above with your booking form (the booking will be confirmed once the payment has cleared at the bank).

The balance of payment to be made by electronic bank transfer or sent to the address above, six weeks before commencement of your holiday.

A separate payment for £100.00 as a good housekeeping deposit (refundable if no damage is done) to be provided by cleared cheque or electronic bank transfer

Bookings made within six weeks of commencement of the holiday should be accompanied by full payment for the holiday, plus the good housekeeping deposit

Cleared funds are required prior to accessing the cottage and any bank charges are the responsibility of the guest.

We recommend taking out travel insurance with appropriate cancellation cover.

2. Cancellation

If you have to cancel your holiday please let us know immediately, followed up by notice in writing.

If cancellation is made more than six weeks before commencement of the holiday, the deposit will be forfeited. If cancellation is made within six weeks of commencement of the holiday, the full cost will be forfeited. However, if we are able to re-let the cottage for the same period, we will refund any monies paid, less the deposit

We strongly recommend that you have adequate holiday insurance to provide cover in the event that you have to cancel.

3. Damage/Good Housekeeping

On departure the cottage should be left in a clean and tidy condition and any breakages paid for. A separate 'good housekeeping' payment of £100.00 should be provided with the final balance. This deposit will be returned in full on satisfactory vacation of the cottage but any losses, including lost keys/replacement locks, or damage will be deducted.

Smoking (including vaping) is not permitted in the cottage.

Due to insurance restrictions, the charging of ELECTRIC VEHICLES at the cottage is not permitted. Please charge electric vehicles at public charging sites.

4. Problems with the cottage

Please notify us as soon as possible of any problems and in any case before vacating the premises.

In the event a problem renders the cottage unavailable monies paid will be refunded or partially refunded depending on the period of unavailability

Internet is provided with unlimited use, and whilst every effort is made to ensure continuity of service, we cannot be held responsible for disconnection by the supplier due to outage or maintenance, or matters beyond our reasonable control.

5. Number of persons

No more than four people are permitted to stay in Goosepen Cottage and the party leader must be over 21 years of age.

6. Pets

Pets are only permitted by arrangement. If they are permitted they should not be left unaccompanied in the cottage.

Please see our separate guidelines if you are bringing a dog. Acceptance of these booking conditions confirms your agreement to the dog guidelines.

7. Access

We should be allowed access to the cottage at reasonable hours during your stay.

8. Security

We do not accept liability for loss or damage to any car or its contents.

The cottage insurance policy does not cover your personal belongings or those of any member of your party.

9. Right to occupy

This booking is for a short term holiday let only. Your right to occupy commences at 4.00pm on the date of arrival as booked and paid for by you and confirmed by us and ceases at 10.00am on the date of departure as booked.

10. On Departure

The cottage should be left in a clean and tidy condition and all doors and windows should be locked. Any kitchen utensils/crockery etc should be washed, dried and put away, and the cooker/grill pan left clean. Rubbish should be bagged and placed in the wheelie bin by the shed. The key to the front door should be placed in the key safe, which should be locked by spinning the dials.

11. Caution

The entrance to Hallflat Farm consists of a cattle grid and a pedestrian side gate. Please use the side gate if entering or leaving the farm on foot.